

News Release

For Release: 12 February 2019

ANZ comments on Fairfax Media story about property valuations data breach

ANZ today commented on a Fairfax Media story about a data breach related to an external Australian property valuer used by ANZ.

ANZ Chief Data Officer Emma Gray said: "ANZ is aware of this industry-wide incident.

"We are currently undertaking investigations to understand specifically which ANZ customers may be affected and we will contact them directly to outline potential impacts and how we will support them.

"At this stage we understand a very small percentage of our customers who had valuations undertaken between November 2015 and December 2018 are potentially impacted.

"ANZ uses a range of property valuers and the organisation in question represents a very small portion of the valuations conducted. As a result of this incident ANZ has currently suspended use of the services of the valuation provider at the centre of the investigations. We have no reason to believe any of the other valuers ANZ uses are impacted by this incident.

"ANZ takes its privacy obligations very seriously and we are extremely disappointed this incident has occurred. We are now firmly focussed on supporting our customers through this incident."

For media enquiries contact:

Nick Higginbottom; +61 403 936 262