

News Release

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Emma Gray appointed as ANZ's first Chief Data Officer to support digital transformation strategy

ANZ today announced it has appointed Emma Gray as Chief Data Officer reporting to Group Executive Digital Banking, Maile Carnegie.

Mrs Gray was previously Chief Loyalty and Data Officer at Woolworths reporting to the CEO. Prior to Woolworths she was a partner at Bain & Company, having worked across the United States, Europe and Australia for 15 years.

As Chief Data Officer, Mrs Gray will have responsibility for the bank's data strategy, including how data is defined, gathered, managed and protected.

Commenting on the appointment, Mrs Carnegie said: "As our Chief Data Officer, Emma will play a crucial role in ANZ's digital transformation. How we strategically manage and use our data is fundamental to how we can deliver the best experiences for our customers and build a world class digital bank.

"Emma will lead the creation a business intelligence capability for the bank in collaboration with other teams across ANZ to identify the biggest opportunities for us to make better decisions for the bank and our customers," Mrs Carnegie said.

In addition to her commercial experience, Mrs Gray has an MBA from Harvard Business School and is on the Board of the Melbourne Business School Centre for Data Analytics.

Mrs Gray will be based in Sydney and commenced with ANZ in February.

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