Media Release

For Release: 2 September 2013

ANZ appoints Kerri Thompson as Managing Director Bancassurance and Customer Experience

ANZ today announced the appointment of Kerri Thompson to the new position of Managing Director Bancassurance and Customer Experience, ANZ Wealth, reporting to ANZ Global Wealth CEO Joyce Phillips.

Mrs Thompson is a career banker with more than 30 years' experience in financial services in Australia, New Zealand and the United States.

Commenting on the appointment, Global Wealth CEO Joyce Phillips said: "We created this role to help us further transform the way in which we engage with our customers and deepen the relationships we have with ANZ's existing customer base. Kerri is an experienced executive with a track record of growing businesses and has a strong focus on building customer relationships."

Mrs Thompson has been Managing Director Retail New Zealand since March 2010, during which time ANZ has significantly increased market share in key products and improved customer satisfaction. Prior to joining ANZ, Mrs Thompson was a senior executive at General Electric and Commonwealth Bank of Australia.

Mrs Thompson will be based in Sydney and will commence in the role on 2 December 2013.

An announcement regarding ANZ's Managing Director Retail New Zealand will be made in due course.

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