



Media Release

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ANZ to enter into a managed service agreement with Capgemini for IT testing and environment services

ANZ today announced its intention to enter into a managed service agreement with Capgemini to supply the Bank with IT testing and environment management services globally.

The agreement, which is subject to final contract negotiations and regulatory approvals, will provide ANZ with access to additional specialist experience, best practice processes, systems and tools in testing and environment services. It also provides ANZ with significant operational flexibility and control to help accelerate the technology transformation required to deliver its super regional strategy.

ANZ Chief Information Officer Anne Weatherston said: "The partnership with Capgemini will help deliver a step-change by more effectively and efficiently providing the IT testing services that support the delivery of major projects and ongoing technology programs.

"It will enable us to build world class testing and environment management services to support change for approximately 800 applications and more than 280 projects at a pace that we can not achieve alone," Ms Weatherston said.

As part of the agreement, ANZ's IT testing services teams in Melbourne and in Bangalore will transition to Capgemini. There will be no job losses among permanent employees with approximately 110 permanent staff in Melbourne and 250 permanent staff in Bangalore, being offered comparable roles with Capgemini with comparable entitlements.

ANZ will also consolidate testing services provided by over 40 external providers to Capgemini.

Ms Weatherston added: "As part of ANZ's 2017 technology roadmap, we need to continue to access increasingly scarce IT skills to deliver major projects and ongoing business requirements.

"Building a hybrid technology delivery model will help us achieve this by matching our internal capabilities with partnerships with best-in-class technology vendors such as Capgemini," she said.

It is intended that the managed service partnership with Capgemini will progressively be put in place from mid-2012 with all impacted permanent ANZ staff transferring to Capgemini by the end of the year.

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